

# The Pittsburgh Sampler

A Newsletter Publication of the Pittsburgh Chapter of the  
*Institute of Industrial Engineers*

AUGUST 2004

[www.ie.pitt.edu/IIE/](http://www.ie.pitt.edu/IIE/)



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## IIE AUGUST MEETING

- What:** Utilizing Basic IE Concepts in Any Setting: A third-world country Coffee Plantation Case Study  
Roger Freisleben, Sr. Account Manager, H. B. Maynard and Company, Inc.
- Date:** Tuesday, August 24, 2004
- Time:** Casual dinner/speaker meeting starting at 6:00 PM. Dinner will be Chicken Marsala & Tomato Basil Linguini, Tossed Garden Salad, Green Beans & Roasted New Red Potatoes
- Location:** H. B. Maynard and Company, Inc. (Yough Room)  
Eight Parkway Center, Pittsburgh, PA 15220
- Cost:** \$20 Senior Chapter Members; \$25 Non Members; \$5 Students
- Reservations:** By Tuesday, August 12, 2004 to Barb Grabowski  
[grabowski1966@comcast.net](mailto:grabowski1966@comcast.net) or 412-921-3681  
*As always, your reservation is your commitment.*

## AUGUST 2004 PROGRAM

On Tuesday, August 24, Roger Freisleben from H. B. Maynard and Company, Inc. will step outside of the office and share how common Industrial Engineering tools can be applied in uncommon ways.

Roger is on the Board of Directors of the Christian East African and Equatorial Development Trust (CEED), a non-profit organization that aids third-world countries in developing sustainable economic projects. CEED has established a two-hundred acre coffee plantation in rural Uganda, East Africa. This August their first crop of *Ugandan Gold Coffee* will hit the shelves of American retailers. The resulting economic impact to the villagers of Uganda is projected at over \$200,000 for this first shipment, with the potential of \$2 million annually at full production.

Early in the planning and setup, it was obvious that basic business concepts and sound IE practices would be vital to the plantation's success. Join Roger and see how fundamental IE principles can be used in life outside of a paid profession or academic environment, even in a culture half a world away. You will experience IE tools at work in a unique, exotic and

dangerous place to ensure the success of a fledgling business enterprise. Specifically, we will explore how the team:

- Applied the use of an Operational Assessment in evaluating business viability
- Selected and established Key Measures
- Developed crop yield projections by using predictive modeling
- Developed labor requirements through Engineered Standards
- Trained staff on Workflow & Best Methods
- Is developing staffing needs based on volume forecasting, work content and seasonality
- Is identifying potential future projects by analyzing root causes to various conditions

Roger Freisleben is a member of IIE, and is employed as a Senior Account Manager with Maynard. Prior to this position, Roger worked on various consulting assignments with Maynard, focusing his efforts primarily in the retail sector. Preceding Maynard, Roger implemented lean concepts and IE solutions in banks, insurance firms and various other financial institutions. He and his wife Beth Ann reside in Sewickley PA, and are frequent travelers to the Dark Continent.

**Directions to the meeting can be found on page 3 of this newsletter.**

## PRESIDENT'S MESSAGE

Greetings! It's hard to believe that summer is almost half over – we have completed six of the nine programs for this calendar year, including our annual Pirates game in June. The Pittsburgh Chapter leadership team and board of directors have been busy refining our chapter's strategy and finalizing upcoming programs.

I had the pleasure of recently attending the first Region 1 Chapter President's meeting. The Region 1 VP, Doug Rabeneck, coordinated the effort to bring together the 11 chapter presidents and discuss some key issues including chapter health, dates & deadlines, succession planning, and challenges chapters face. It was encouraging to talk with the group and take away some things which I believe will help the Pittsburgh chapter. One specific topic we discussed as a group was the benefit of IIE membership and specifically local chapters. The IIE National website (<http://www.iienet.org>) lists many benefits of IIE membership. As a reminder, I thought I would share with you some of the benefits of participating in your local IIE chapter.

IIE currently has 114 active professional chapters in 16 countries. An IIE professional chapter is a group of IIE members in a specific geographical area. Chapters are formed by individuals who see the need for greater professional activity in their area. Membership in a local chapter, where available, is included in IIE membership dues -- there's no extra charge. Each chapter is operated by local member volunteers, who are elected by the membership in their area, and sets its own schedule for meetings, newsletters, and special projects. IIE's chapters are governed by the Networking Leadership Council.

### Benefits of Participation

#### 1. *Networking with other industrial engineering professionals*

General: Each chapter provides a learning and networking environment. The chapter creates opportunities for establishing contacts with professionals from companies throughout their local area. Members can network with top industrial engineers, authors, educators, researchers, consultants, specialists and private industrial and commercial practitioners. This is an excellent way to share ideas and learn from your peers. It's also a great resource for career networking. By keeping a close association with your peers, you build the kind of friendships that will benefit you throughout your career.

Pittsburgh Chapter: We make every effort to make networking the key component of our programs. Each program has featured a networking time at the beginning and end for members to interact. Also, this year we held an official Networking Night in April and a joint program ("mixer" for those of you just out of college) with the Society of Manufacturing Engineers (SME) in March. We will continue to look for good networking opportunities in the coming programs.

#### 2. *Continuing Education*

General: Most chapters hold monthly meetings or programs which may include speakers, tours, hands-on instruction or social events. Many chapters also sponsor seminars or conferences. These programs can increase your knowledge and keep you informed of new developments in the IE profession.

Pittsburgh Chapter: Our programs have been of a wide variety this year ranging from job market panel discussions to lessons in Lean Manufacturing to lectures on Root Cause Analysis. Continuing to keep our members informed of the latest tools and techniques in IE is very important to us. Be sure to join us for our next program on August 24<sup>th</sup>!

#### 3. *Developing Leadership Skills*

General: Serving as a chapter officer or participating on a committee is an excellent way to develop and strengthen your leadership and organizational skills. It's like on-the-job training, without the risk! You can improve your skills in delegating, meeting facilitation and motivation, just to name a few.

Pittsburgh Chapter: Leadership skills are important to all of us. I decided to run for President of our chapter last year because I wanted an opportunity to hone my leadership skills outside of my normal work environment. Serving as a chapter officer or as a chairperson or member of one of our six committees provides opportunities to practice all aspects of leadership.

#### 4. *Serving Your Profession*

General: Participating in a chapter is a way to give something back to the profession. By working together as a chapter, IEs can gain increased recognition and knowledge of the profession, provide support and assistance to IE students, promote the profession to secondary school students, serve as mentors to university students, and promote the profession in your community.

Pittsburgh Chapter: We all have a vested interest in serving our profession as IEs or folks who do IE-related work. One of the key events in which we participate as a chapter is National Engineers Week in February. At this event, volunteers from our chapter host shifts at a booth where they explain what IEs do to grade school and middle school children. This past February, the group used an ergonomics exercise with a backpack full of books to explain the IE's role to the students. Plans are currently under way for next February's event. If you are interested in participating in any way, please contact Mary Loera at [Loera@ppg.com](mailto:Loera@ppg.com).

There are many benefits of participating in our Pittsburgh chapter – these just name the highlights. I encourage you to get or stay involved in our chapter. If you have any questions about getting more involved on one of the teams listed at the end of this newsletter, please contact me directly at [jarnold@hbmaynard.com](mailto:jarnold@hbmaynard.com).

**Jeff Arnold**

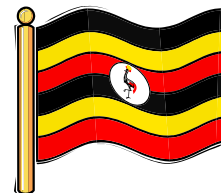
## OCTOBER 2004 MEETING

- What:** Annual Student Chapter Night
- Date:** Thursday, October 7, 2004
- Time:** 6:00 – 7:00 PM Registration and Social w/  
Hors D'oeuvres  
7:00 – 8:00 PM Dinner  
8:00 PM Program
- Location:** Holiday Inn Select, University Center  
100 Lytton Avenue, Oakland
- Cost:** \$35 Senior Chapter Members: \$30 to  
Sponsor a Student
- Menu:** Penne a la Vodka Clamart, Chicken  
Marsala, or Select Salmon
- Speaker:** Jeremy S. Weinstein  
Corporate Vice President; Global  
Procurement Operations, Whirlpool  
Corporation  
Current President, IIE
- Reservations:** Monday, October 4<sup>th</sup> to Karen Bursic  
[kbursic@engr.pitt.edu](mailto:kbursic@engr.pitt.edu); (412) 624-9837  
Be sure to indicate your menu selection  
when making your reservation.  
***As always, your reservation is your  
commitment.***

*Mr. Weinstein will discuss the current state of the IE profession and the IIE. Specific details on the topic, speaker biography, and directions will be available in the next newsletter.*

## DIRECTIONS: AUGUST 2004 MEETING

**H. B. Maynard and Company, Inc.**  
Eight Parkway Center  
Pittsburgh, PA 15220  
Phone: 412.921.2400



**From the South:** 79N to 279N to Exit 4A, Greentree Road. Turn left onto Greentree Road. At third light turn right onto Parkway Center Drive. Take second left into the business complex. Maynard is located next to Parkway Center Mall.

**From the North:** 79S to Exit 59A (Pittsburgh). Do NOT take exit #72 for I-279. Stay on 79S until exit #59A (I-279). Take 279N to Exit 4A, Greentree Road. Turn left onto Greentree Road. At third light turn right onto Parkway Center Drive. Take second left into the business complex. Maynard is located next to Parkway Center Mall.

**From Airport:** Follow signs towards Pittsburgh (60S becomes 22-30 then 279N) Take Exit 4A, Greentree Road. Turn left onto Greentree Road. At third light turn right onto Parkway Center Drive. Take second left into business complex. Maynard is next to Parkway Center Mall.

**From the East:** 76W (Turnpike) to Exit 57, Pittsburgh. Follow signs to 376W to Pittsburgh. Then follow signs for Airport (279S). Go through Fort Pitt Tunnels to Exit 4B, Parkway Center Drive. Make first right into complex. Maynard is next to Parkway Center Mall.

**From West of 79:** 76E (Turnpike) to Exit 28, Cranberry - Follow signs to 79S. Take 79S to 279S (left exit). Follow signs for Airport. Go through Fort Pitt tunnels to Exit 4B, Parkway Center Drive. Make first right into complex. Maynard is next to Parkway Center Mall.

## RECAP OF THE JUNE MEETING

The annual IIE Pirate's game was an enormous success. Thirty one members and non-members enjoyed great food, beverages, and fun on a beautiful June evening. There were representatives from multiple Pittsburgh companies such as FedEx Ground, H. B. Maynard and Company, Inc., PPG, and Giant Eagle, Inc. Maynard donated 4 box seats which were raffled off during the tailgate. Many people entered, but only one lucky individual won the tickets. The Pittsburgh Chapter of IIE was also a winner, since all the proceeds from the raffle were donated to the Chapter.



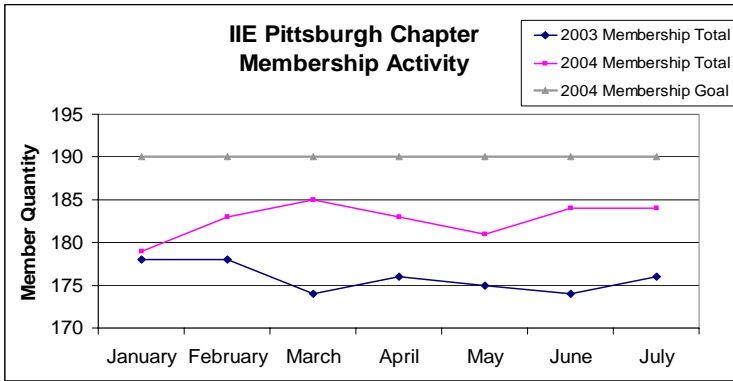
## MEMBERSHIP REPORT

Our membership has been very consistent this year staying above 180. In the last month, the Leadership Team and board have made an emphasis on understanding our members and attracting new members.

The membership committee would like to extend a warm welcome to our 4 new members:

- Joe Bachkosky
- Jon Huesdash
- Jarrett Katawczik
- Tina McHugh

Joe, Jon, and Jarrett are all consultants for Maynard. Joe and Jarrett graduated with IE degrees from Pittsburgh and Jon finished his B.S. in Integrated Science and Technology from James Madison. Tina holds the position of Corporate EHS Admin/WC Manager at The RETEC Group, Inc. She spends her free time with her husband, exercising, and reading. Welcome to IIE!



### Have you looked around your office lately?

We are asking active IIE members to 'look inside' their own organizations for others working in an I.E. capacity who might benefit from membership in our chapter. If you know of someone you think might be interested, please encourage them to come to our next program.

If you know other industrial engineers or people working in an industrial engineering capacity, encourage them to come to one of our upcoming meetings and join IIE. Membership forms are available at IIE's home page <http://www.iienet.org> or you can contact Jeff Arnold at (412) 921-2400 x245.

**Note:** If your contact information changes (i.e. address, company, phone number, e-mail address), please contact IIE National. Their phone number is (770) 449-0460 or 1-800-494-0460. Once you contact IIE National, your address change should be reflected on our next mailing list, which is received from IIE National each month.



## IIE PITTSBURGH JOB BANK

**Looking for an Outstanding Job?** Begin your search at IIE's new Career Center, which offers all the features you need.

- Posting your resume is free, for as long as you want.
- Your resume remains anonymous while employers view it. Only when you give permission will your resume contact information be revealed.
- You can carefully select the jobs that most interest you by narrowing your search criteria by job function, industry, and location.
- By creating a Job Agent, new jobs that match your search criteria will be e-mailed to you for your convenience.
- Your free "My Career" account will let you store job openings, resumes, cover letters, and more. Manage your job search online and with ease.

What are you waiting for? Give your career the boost it needs and go to [www.iienet.org/careercenter](http://www.iienet.org/careercenter). **Are you an employer looking for top-notch employees?** We have your needs covered, too. Go to [IIE's Career Center](#) and see all the services IIE's Career Center has to offer!

### Corporate Industrial Engineer

This position will be responsible for developing labor standards for various departments within the company through time and motion studies and other traditional methods. Additional duties include line-balancing audits, cost analysis calculations, return on investment evaluation, yield studies, and new product development and costing. Involves interaction with all levels of company personnel as well as vendors. Some travel. Must have Bachelor's degree and 3-5 yrs. Food Industry experience. Great advancement opportunity with this industry leader.

An excellent salary and benefit package is available, to include relocation. For more information and/or consideration, contact:

Rick Carlson, CPC  
Executive Consultant  
Kinsa Group  
Office: 414.421.2000 Ext. 214; Fax: 414.421.6000  
[RickC@Kinsa.com](mailto:RickC@Kinsa.com)

[www.kinsa.com](http://www.kinsa.com)

## DEVELOPMENT OPPORTUNITIES



September 7 – 9, 2004

The Annual Maynard Forum is an opportunity for retailers, grocers, manufacturers, operations management and engineering professionals from

across the country to come together and learn more about proven methodologies and leadership approaches for maximizing workforces in order to maintain a culture of workforce performance improvement.

The agenda will include talented industry speakers, case studies, networking opportunities, and insightful leadership lessons for your organizations. A leader in productivity management and industrial engineering for 70 years, Maynard can show you how to improve productivity while sparking a continuous-improvement culture that not only accepts change, but drives it. Check the Maynard website, <http://www.hbmaynard.com/Forum/Forum2004/2004ForumAnnouncement.pdf> for details and updates.

## CHAPTER ACTIVITY REPORT

Written by Mary Loera

This month's Chapter Activity Report update will focus on the fourth section of the CAR, Student Outreach Activities and Community Affairs. This section is divided into the following categories:

- Community Affairs Participation
- Student Outreach Activities

Community service projects are an excellent way to inform the public about the vital skills possessed by Industrial Engineers. Our chapter has been doing its part within the community to promote our profession as well as lend a helping hand. Professional members and student chapter members alike have participated on projects with the Bethlehem Haven Women's Shelter to improve processes. Ms. Patricia Kelly Lee, our Community Affairs chairperson, has also been working with Gwen's Girls, an organization dedicated to

empowering young girls to reach their fullest potential.

Of course, the future of IIE and the industrial engineering profession lies in the hands of today's students. Our chapter has a strong history of working closely not only with local universities but also with high schools to educate students about industrial engineering and its importance. We have a particularly strong bond with the University of Pittsburgh School of Industrial Engineering. Each October, the annual Student Recognition dinner is held. At this event, senior chapter members sponsor a student by paying his or her admission to the meeting. A keynote speaker addresses the group, and the Outstanding Senior Award is presented. It is an excellent forum for networking for both the students and professionals. It allows students an opportunity to learn from the more experienced professionals and sometimes provides all important job leads. It also gives professionals a chance to provide guidance to students, mingle with their peers, and also potentially find new employees among the students in attendance.

## NATIONAL ENGINEERS WEEK CALL FOR MENTORS

We are currently searching for volunteers to serve as mentors for the Future City Competition for 7th & 8th grade and Rube Goldberg Machine contest for 9th - 12th graders. Each team of students needs an engineer mentor to guide them through the competition.

A Future City mentor meets with the team and their teacher from October through Competition Day Saturday, January 15, 2005. Mentors generally devote about 30 hours to helping their team. The Future City mentor, acting as an advisor, guides the students through the project development process assisting them to:

- develop a plan and schedule for completion
- divide and assign responsibilities for various tasks
- solve problems that arise

The mentor teaches the students about the various

engineering disciplines, and the role that engineers play in building and maintaining a city. (See <http://futurecitypittsburgh.org/> for additional information.)

A Rube Goldberg Machine Contest mentor meets with the team from September through competition day, December 3, 2004. This year's challenge is: In ten steps or more: Fold a letter, insert it into an envelope and seal the envelope. The mentor acts as an advisor providing technical leadership and assistance whenever it may be needed. (See <http://www.westinghousenuclear.com> for additional information.)

Both the Future City and Rube Goldberg programs also require additional help as judges and volunteers on event day. For more info or to register, please contact Ms. Janet Henke, Carnegie Science Center, at (412) 237-1640 (email: [henkej@csc.clpgh.org](mailto:henkej@csc.clpgh.org)).

# TREASURER'S REPORT

INSTITUTE OF INDUSTRIAL ENGINEERS CHAPTER IRS REPORT			
4/1/04 - 3/31/05			
CHAPTER NAME: PITTSBURGH		CHAPTER NO.:	3
FEDERAL EMPLOYER I.D. NUMBER: 25-6062810		REGION:	5
	INCOME	EXPENSES	
1. DUES INCOME	\$ 809.25	XXX	
2. INTEREST INCOME	-	XXX	
3. CONTRIBUTIONS RECEIVED (A)	-	XXX	
4. CONFERENCES (B)	-	-	
5. MONTHLY MEETINGS	1,230.00	843.28	
6. NEWSLETTERS (B)	-	-	
7. MISCELLANEOUS (B)(C)	-	-	
8. CONTRIBUTIONS AND GRANTS PAID	XXX	-	
9. PUBLICATIONS/NEWSLETTERS	XXX	313.03	
10. PROGRAMS/MEETINGS	XXX	-	
11. STUDENT DEVELOPMENT (E)	XXX	256.00	
12. COMMUNITY SERVICES	XXX	-	
13. MEMBER SERVICES	XXX	-	
14. OFFICERS & CHAPTER MEETINGS	XXX	-	
15. CHAPTER OPERATIONS SUPPLIES	XXX	-	
16. MISCELLANEOUS (C)	XXX	-	
17. TOTAL	\$ 2,039.25	\$ 1,412.31	
<b>ENTER: 18. NET WORTH 4/01/04</b>		\$ 3,952.03	
ADD 4/01/04-3/31/05 INCOME		\$ 2,039.25	
SUBTOTAL	\$ 5,991.28		
LESS 4/01/04-3/31/05 EXPENSES		\$ (1,412.31)	
NET WORTH 3/31/05		\$ <b>4,578.97</b>	
19. STATEMENT OF NET WORTH			
<b>ENTER: PETTY CASH ACCOUNT BALANCE</b>	\$ -		
<b>ENTER: CHECKING ACCOUNT BALANCE</b>	\$ 1,839.72		
<b>ENTER: SAVINGS ACCOUNT BALANCE</b>	\$ 2,739.25		
TOTAL *	\$ <b>4,578.97</b>		

## IIE PITTSBURGH JOB BANK CONT'D.

### Lean Manufacturing Consultant, Catalyst Connection

Main responsibilities will be to work with clients to deliver operations improvement consulting services, and to enhance and develop new services based on clients' evolving needs. Specifically, working with manufacturers to provide training, planning and implementation assistance in various methods and techniques. Background must demonstrate experience in applying these techniques. Additional experience in Quality Systems and Information Technology a plus. The successful candidate must possess a BS in Mechanical, Industrial, or Manufacturing Engineering (Masters in Engineering or MBA preferred) with 10 years experience in manufacturing-related process improvement techniques. Experience with a variety of desktop applications is required including Microsoft Word, PowerPoint, and Excel. You should be self-motivated, have proven project management skills, a dynamic presence and exceptional written and verbal communications skills. The ability to work independently AND in a team environment is essential. We offer an exceptional benefits package, competitive compensation as well as a friendly, comfortable work environment. NO PHONE CALLS PLEASE. Resumes with cover letter including salary requirement should be sent to:

Director, Human Resources  
Catalyst Connection  
Pittsburgh Technology Center  
2000 Technology Drive  
Pittsburgh, PA 15219  
[www.catalystconnection.org](http://www.catalystconnection.org) EOE

## CHAPTER DIRECTORS AND OFFICERS

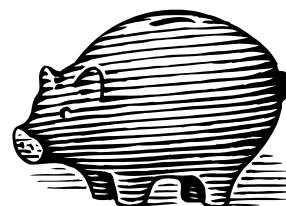
Pittsburgh IIE Chapter 2004 Leadership Team (as of 5/25/04)										
POSITION	NAME		ADDRESS LINE1	LINE2	CITY	ST	ZIP	PHONE		EMAIL
Board	Angela Konop	FedEx Ground	1000 FedEx Dr.		Moon Township	PA	15108	412.859.2678	w	angela.konop@fedex.com
									c	
Board	Roman Hlutkowsky	FedEx Ground	1000 FedEx Dr.		Moon Township	PA	15108	412.262.6021	w	roman.hlutkowsky@fedex.com
									c	
Board	Bobbi Ferguson	Curtiss-Wright EMD	1000 Cheswick Ave.		Cheswick	PA	15024	724.275.5155	w	bobbi.ferguson@emd.curtisswright.com
									c	
Board (1st Year)	Joe Kikta	Mellon Financial Corp.	151-1575 One Mellon Center		Pittsburgh	PA	15258	412.236.6193	w	kikta.js@mellon.com
								412.889.1444	c	
Board (1st Year)	Don Ziegler	GENCO	100 Papercraft Park		Pittsburgh	PA	15238	412.820.2296	w	zieglerd@genco.com
								412.956.2660	c	
President	Jeff Arnold	H. B. Maynard & Co., Inc.	Eight Parkway Center	4th Floor	Pittsburgh	PA	15220	412.921.2400 x245	w	jarnold@hbmaynard.com
								412.973.1748	c	
Vice President	Mary Loera	PPG	One PPG Place	Building 5, Floor 5	Pittsburgh	PA	15272	412.434.3353	w	loera@ppg.com
								412.818.3032	c	
Secretary	Amy McHenry	H. B. Maynard & Co., Inc.	Eight Parkway Center	4th Floor	Pittsburgh	PA	15220	412.921.2400 x231	w	amchenry@hbmaynard.com
								412.352.2431	c	
Treasurer	Jennifer Palmiero	FedEx Ground	1000 FedEx Dr.		Moon Township	PA	15108	412.859.2836	w	jennifer.palmiero@fedex.com
									c	
Programs Chair	Karen Bursic	University of Pittsburgh	1048 Benedum Hall	Dept of IE	Pittsburgh	PA	15261	412.624.9837	w	kbursic@engr.pitt.edu
									c	
Programs	Doug Rabeneck	H. B. Maynard & Co., Inc.	Eight Parkway Center	4th Floor	Pittsburgh	PA	15220	412.921.2400 x146	w	drabeneck@hbmaynard.com
								412.999.9728	c	
Programs	Suzanne Moses	FedEx Ground	1000 FedEx Dr.		Moon Township	PA	15108	412.859.2325	w	suzanne.moses@fedex.com
Programs	Joe Kikta	Mellon Financial Corp.	151-1575 One Mellon Center		Pittsburgh	PA	15258	412.236.6193	w	kikta.js@mellon.com
								412.889.1444	c	
Programs	Barb Grabowski	Alcoa	201 Isabella St.		Pittsburgh	PA	15212	412.553.2229	w	barbara.grabowski@alcoa.com
								412.303.8201	c	
Membership Chair	Errol Restelli	H. B. Maynard & Co., Inc.	Eight Parkway Center	4th Floor	Pittsburgh	PA	15220	412.921.2400 x232	w	erestelli@hbmaynard.com
								412.576.5594	c	
Student Relations Chair	Bryan Norman	University of Pittsburgh	1033 Benedum Hall	Dept of IE	Pittsburgh	PA	15261	(412) 624-9841	w	banorman@engr.pitt.edu
Communications Chair	Pat Premick	H. B. Maynard & Co., Inc.	Eight Parkway Center	4th Floor	Pittsburgh	PA	15220	412.921.2400 x133	w	ppremick@hbmaynard.com
								412.901.5487	c	
Web Master	Jay Rajgopal	University of Pittsburgh	1039 Benedum Hall	Dept of IE	Pittsburgh	PA	15261	412.624.9840	w	rajgopal@pitt.edu
Community Affairs Chair	Pat Kelly Lee	Toolkit	500 Geysler Rd.		Pittsburgh	PA	15205	412.519.5409	w	pkl@toolkitlc.com
		Inspiration Point							c	

## IIE PITTSBURGH JOB BANK INFORMATION REQUEST

The purpose of the job bank is to match qualified IIE professionals with available jobs. In the past several years, we have been successful in placing IIE members with employers.

**If you or your company are looking for new employees**, send a description of the position you wish to fill to the address below. We will publish your position in our monthly newsletter. Please try to limit your descriptions to 50 words or less and include a phone number, address, fax number, and e-mail so interested parties can contact you directly. Please send all descriptions to:

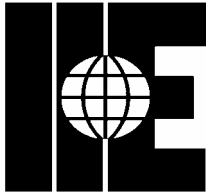
Pat Premick  
 H. B. Maynard and Company, Inc.  
 Eight Parkway Center  
 Pittsburgh, PA 15220  
 Phone: 412.921.2400 ext. 133  
[ppremick@hbmaynard.com](mailto:ppremick@hbmaynard.com)



You can also advertise your job openings on the Pittsburgh IIE Chapter website: <http://www.ie.pitt.edu/IIE/jobs.html>

**INSTITUTE OF  
INDUSTRIAL ENGINEERS**

**Pittsburgh Chapter  
Area I, District 5  
Number 3**



Eight Parkway Center  
Suite 400  
Pittsburgh, PA 15220

Pittsburgh Chapter IIE Website - [www.ie.pitt.edu/IIE](http://www.ie.pitt.edu/IIE)

National IIE Website - [www.iienet.org](http://www.iienet.org)

## 2004 Schedule of Events

<b>January 20</b>	Job Market & Opportunities in IIE – Panel Discussion
<b>February 11</b>	Bethlehem Haven Women’s Shelter & IIE Pittsburgh Process Improvement Initiative
<b>March 4</b>	Discussion of Lean Manufacturing/Tour of RMU Learning Factory
<b>April 13</b>	Networking Night
<b>May 27</b>	Joel Haight, the Penn State University, “Root Cause Analysis”
<b>June 29</b>	Pirates Game
<b>July</b>	No Meeting
<b>August 24</b>	Roger Freisleben, Senior Account Manager, H. B. Maynard and Company, Inc., “Utilizing Basic IE Concepts in Any Setting: A Third-World Country Coffee Plantation Case Study”
<b>October 7</b>	Student Chapter Night – Jeremy Weinstein, President-Elect of IIE and Corporate VP of Global Procurement Operations at Whirlpool Corporation